

Goods and Services Allstate Sources





The following is a list of the goods and services Allstate sources.

ACCOUNTING, FINANCIAL & INVESTMENT SERVICES

Accounting Services
Auditing Services
Financial Analysis Services
Investment Services
Leasing
Overpayment Recovery Services

ADMINISTRATIVE, BACK OFFICE PROCESSING & CALL SERVICE CENTERS

Application Processing
Billing Administration
Claim Processing
Enrollment Administration
Help Desk
Payment Processing
Welfare and Benefits

CONSULTING SERVICES

Accounting/Auditing/Tax
Advertising, Marketing, Interactive Marketing
Change Management
Claims
Corporate Relations
Education and Training
Human Resources
Investment
Management
Operations
Risk Management/Actuarial
Service/Call Centers
Technology

CORPORATE RELATIONS SERVICES

DATA

Database Development
Delivery Mechanization and Integration
(Development/Implementation)
Pipeline Development/Implementation
Processing (Manipulation/Enhancement of Raw Data)
Raw Information (Motor Vehicle Records, Credit, Demographics, etc.)

EDUCATION AND TRAINING

Creative Writing
Design/Development
Direct Training
Technical Writing
Train-the-Trainer
Training Material Production

FACILITY PRODUCTS & SERVICES

Cleaning
Construction
Facility Leasing
Facility Related Products
Facility Related Services
Fleet/Company Cars
Mail Room Furniture and Equipment
MRO Products
Office Furniture
Office Supplies and Equipment
Real Estate Services

Products and Services Allstate Sources



INSPECTIONS & SCREENINGS

Auto
Background
Medical
Property

INSURANCE CLAIM RELATED SERVICES

Auto Body Repair

Transcription Services

MARKETING & ADVERTISING

Communications/Creative
Fulfillment
Measurement
Media Placement
Operations Management
Outsourced Solution (Full Service)
Production
Research
Web Banner Advertising
Web Design/Implementation

PAPER & PRINTING

Coated/Uncoated
Bindery/Finishing
Business Cards
Business Forms
Checks and Drafts
Direct Mail
Envelopes
Financial Printing
Fulfillment
Inventory Management
Mailing/Lettershop
Rolls
Sheets
Web

RELOCATION SERVICES

SUBSCRIPTION SERVICES

Electronic Information
News
Periodical Publications
Research Information



Products and Services Allstate Sources

TECHNOLOGY

Bandwidth Management Technologies
Broadband
Call Center
Conferencing (Audio, Video, Web)
Contract Database
Contract Programming
Design and Development
Desktop Connectivity
E-Procurement
Enterprise Storage
Hardware
Hardware/Implementation
I/T Consulting
Mainframes
Personal Computers
Printers
Programming
Servers
Software
Staff Augmentation
Telecom Call Centers
Telecommunications
Testing
Voice/Data Communications
Web Hosting

TELEPHONY & COMMUNICATIONS

Bandwidth Management Technologies
Call Center Hardware and Software Application
Calling Cards
Data Carriers
Data Networking Hardware
Inbound/Outbound Telemarketing Services
Outsourced Call Center Services
Telephone Systems
Telephony Services and Support Contracts
Voice Carriers (Local and Long Distance)
Wireless Carriers (Voice and Data Applications)

TRAVEL RELATED SERVICES

Airlines
Car Rental
Corporate Credit Cards
Hotels
Limousines
Travel Management Company

WORKFORCE SOLUTIONS

Direct Placement
Outsourced Direct Placement (Full)
Outsourced Staff Augmentation (Full)
Senior Executive Recruiting
Staff Augmentation/Temporary Services